



FARN EK

CORPORATE PROFILE

The leading provider of
sustainable and
technology-driven Total
Facilities Management Services
in the United Arab Emirates

WHO WE ARE

Discover the leading provider of smart and green solutions in the United Arab Emirates.

Trust us to handle all of your facility needs with unmatched expertise and forward-thinking solutions.

Our aim is to provide cutting-edge facilities management solutions to our clients. We do this by being early adopters of the latest technological advancements, utilizing state-of-the-art property management systems (PMS). With a focus on optimal performance, our modern buildings are powered by the next generation of PMS technology, ensuring superior management and operation.



Our Company

OUR SERVICES ENCOMPASS COMPLETE SMART AND SUSTAINABLE FACILITIES MANAGEMENT, CATERING TO BUSINESSES SITUATED ACROSS THE UAE

Farnek is a cutting-edge facilities management services company - the leading provider of sustainable and technology-driven solutions in the United Arab Emirates. With over 46 years of experience, Farnek is an independent Swiss-owned company dedicated to delivering exceptional service across a multitude of sectors.

Our team of over 10,000 skilled professionals offer streamlined solutions for Aviation, Hospitality, Banking, Retail, Telecom, Residential, Commercial, Infrastructure, Government, Education, Leisure, and Entertainment.

Purpose Statement

“To work smart, be green and deliver outstanding service for our customers and their facilities”

Our Portfolio



Our Values



EXCELLENCE

Stakeholder satisfaction is our ultimate goal



INNOVATION

Our approach in creating sustainable value for our stakeholders



LEARNING

We never stop learning



TEAMWORK

We are one team with one purpose



INTEGRITY

We carry out our business with honesty and consistency



RESPECT

We treat all people and the planet with respect and dignity. We do our best to conserve resources on a personal and professional level

CEO Statement

MARKUS OBERLIN

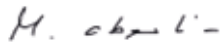
WE ALWAYS AIM TO PROVIDE ADDED VALUE FOR OUR CUSTOMERS BY PROVIDING SUSTAINABLE AND INNOVATIVE FM SOLUTIONS

Since its establishment in 1980, Farnek has grown exponentially and developed into one of the UAE's foremost Facilities Management companies, a market leader in Smart FM technology and sustainability.

Our highly skilled workforce has grown to over 10,000 employees and we have now opened new offices in the Northern Emirates, supplementing our existing offices in Abu Dhabi and Dubai. We have also invested over AED 200 million into a new state-of-the-art staff accommodation centre in Dubai Investments Park.

Currently, we deliver professional FM services on behalf of major organisations and projects such as Dubai Airport, DU, Etihad Airways, Burj Khalifa and Dubai Expo City.

With a fully trained, highly skilled workforce, driven by an innovative management team, we are confident of leading the industry towards a tech-enabled, Net Zero future.



Markus Oberlin
CEO



"As part of our determination to address climate change, we are ramping up our efforts to measure, track and report our greenhouse gas (GHG) emissions. Our goal is to create aspirational yet achievable plans that are based on scientific evidence to minimise our carbon footprint. We have agreed to share our strategy with the UAE government supporting the nation's Net Zero 2050 commitment."

The History

YEARS OF MAKING
HISTORY TOGETHER

1980

**FADEL & NICK ESTABLISHED
FARNEK IN UAE**

- First contract was Deira Tower offering cleaning & security services
- HO located in Deira
- 45 staff

2002

WON THE EMIRATES DNATA CONTRACT



2006

REBRANDED TO FARNEK AVIREAL

FARNEK avireal

- SHARES:
- 51% Al Nabooda
- 49% Avireal
- 700 staff

2005

**MARKUS OBERLIN APPOINTED AS
GENERAL MANAGER**

- Joined from Avireal, Switzerland

avireal

2008

PARTNERSHIP WITH GREEN GLOBE

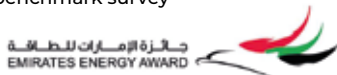


Farnek is the accredited Auditor for Green Globe in the Middle East & Africa. Green Globe is the premier worldwide certification and performance improvement program, tailored specifically for the hospitality industry.

2007

LAUNCHED MAINTENANCE SERVICES

- Farnek launched maintenance services to its portfolio
- Emirates Energy award for producing the Middle East's first hotel energy consumption benchmark survey



2010

**PARTNERSHIP WITH MYCLIMATE &
WON ETIHAD AIRWAYS**



Farnek has a partnership agreement with myclimate foundation; a Swiss non-profit organization which assists individuals and companies reduce their carbon emissions and provide them carbon offsetting solutions.

- Lukas Eigenmann appointed as COO
- Head Office transferred to Al Quoz
- Farnek opens Abu Dhabi office



2009

**WON BURJ KHALIFA JOINT VENTURE
WITH CBFA**

- Won Burj Khalifa contract
- Won First Gulf Properties contract



2012

REBRANDED TO FARNEK



- Green FM Company of the year
- Farnek became an independent company
- Won Movenpick Contract
- Brand new building- Farnek Village

2011

WON NAKHEEL CONTRACT



- Won Ubara contract

2013

**ACQUIRED HITCHES & GLITCHES
HOME MAINTENANCE COMPANY**

- Won DU contract
- Opened in-house training centre
- 2,500+ staff
- FM award 2013 Finalist



Award:
Green-FM Company
of the Year

2015

WON CITYWALK CONTRACT

- Won Dubai Airports T2 contract
- Won City Walk contract
- Won Mashreq contract
- Overall FM Company, Green FM company, Sustainability Initiative, Cleaning Company & CSR Company 2015



2014

GREEN FM COMPANY & SUSTAINABILITY INITIATIVE OF THE YEAR



- Won The Dubai Mall contract (CBFA)
- Won Central Park contract
- Won United Arab Bank contract
- Burj Al Arab became Green Globe certified through us
- Partnership with

Urbanise is a cloud software used to expand and enhance the range and quality of services provided to buildings and communities making the cities we live and work in smarter.

2017

WON MUSANADA CONTRACT

- Won Rak Bank & Meydan Sobha D1
- Won Technology Implementation FM award 2017 & 2nd in Overall FM company & Sustainability Initiative



2016

WON DUBAI PARKS & RESORTS CONTRACT

- Won IMG Worlds of Adventure contract
- Acquired Smashing! Cleaning company
- Over 4,000+ Staff



2018

WON DUBAI MALL CONTRACT

- Won Middle East Cleaning, Hygiene & Facilities Awards 2018 for best Use of Innovation in a Facility
- Won Sustainability Initiative of the Year' at Middle East industry awards
- 1st in the Middle East to achieve ISO41001
- International FM quality standard
- Opens Fujairah contact centre with focus on Emiratisation
- Burj Khalifa Contract retained



2019

WON DUBAI AIRPORT CONTRACT

- 1st in Middle East to achieve internationally recognised green cleaning standard (CIMS-GB)
- Won TFM services for International Event in Dubai 2020
- AED 150 million state-of-the-art staff accommodation



2020

WON ENOC HQ & DUBAI DEVELOPMENTS CONTRACTS

- Won MASHREQ BANK, UAB, Axiom, Deyaar RP Heights, MAF properties
- Won Aramco KSA Pavilion & Bahrain Pavilion - TFM contract
- Won Sweid & Sweid TFM contract
- Won contracts for sunset Hospitality



2022

WON SONDER CONTRACT

- Won Madame Tussauds Dubai-Blue Waters Contract for soft service
- Won Contracts from Al Tayer, Millennium Central Mafraq, JESS



2023

WON EXPO CITY

- Won Execujet
- IDO - RAK
- ANANTARA



2024

Won Overall FM Award - 2024





Why Farnek?

AT OUR CORE, WE EMBODY INNOVATION AND SUSTAINABILITY WHILE WHOLEHEARTEDLY EMBRACING OUR PASSION FOR ALL THAT WE DO

We're a multi-award-winning company, recognised for excellence in procurement management, client & contractor relationships, sustainability initiatives, technology implementation, and more. Our impressive list of accolades include the Sustainability Initiative of the Year award from 2019-2023, Technology Implementation of the Year from 2017-2023, and distinction as the Total FM Company of the Year in 2015 and again in 2023. We've even been named Dubai Chamber Advanced CSR Label FM Company of 2020 and Best Employer Brand of 2016. Our commitment to environmentally friendly practices has earned us the Green FM Company of the Year title in both 2013 and 2015, while our dedication to corporate social responsibility was recognised with the CSR Company of the Year award in 2015. Learn why we are consistently recognised as one of the top FM companies in the industry.

**ISO
41001:2018,**
Compliance and Quality

**9001: 2015
45001: 2018
14001: 2015
55001: 2014**

EFQM, CIMS-GB, GBAC, Sustainability Representative of Green Globe in UAE; Energy Auditor, RSB Dubai, BICSc, NICEIC Member, IAQA-Indoor Air, IRATA Quality Association, NADCA and PASMA.

In-house Training Centres

Our state-of-the-art training centre, is equipped with all the necessary amenities. Our facilities include an elevator, bathroom, kitchen, lobby, office space, glass partitions, staircase, and even a medical area. The walls and floor are thoughtfully covered in a variety of materials, such as carpet, rubber, linoleum, slate, marble, wood, and ceramic tiles to ensure employees learn how to maintain the highest level of cleanliness.

At our MEP centre, we prioritise efficiency and the maintenance best practice. Equipped with assets, including split A/C's, distribution boards, pumps, and associated systems, we are always striving to identify new and innovative approaches to maximising our efficiency.



INNOVATIVE
FM SOLUTIONS



46+ YEARS OF
EXPERTISE IN UAE



10,000+
EMPLOYEES



ENERGY
MANAGEMENT



24/7
HELPDESK



SUSTAINABILITY &
SMART TECHNOLOGY

**WE OPERATE 24 HOURS A DAY, SEVEN DAYS A WEEK
AND 365 DAYS A YEAR**



Where We Are Now

Our commitment to the success of our business is reflected in the significant investments we make in our staff. We provide exceptional accommodations for our employees, offer powerful opportunities for development, and optimise our operational systems to create the best possible environment for success. With these measures in place, our employees become ambassadors of our future prosperity, bringing their skills and expertise to every aspect of our work. We are truly dedicated to creating a thriving and successful future, and that starts with investing in our most valuable asset: our employees.



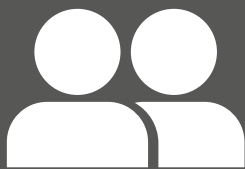
10,000+

EMPLOYEES
ACROSS 50 NATIONALITIES



280

OWNED
VEHICLES



3,000+

CUSTOMERS



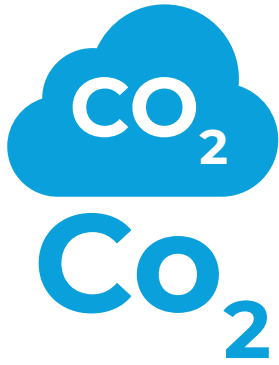
75+



5 OFFICES



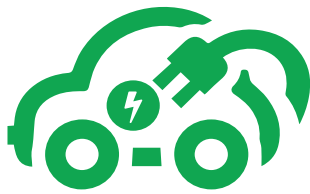
15 SITE OFFICES



WE CLEAN
CO₂ NEUTRAL



BIO-GAS INITIATIVE
IN NEPAL



ZERO EMISSION
100% ELECTRIC CAR



NET ZERO
STRATEGY 2050



Plastic feels fantastic



25%

Farnek uniforms are made of
recycled plastic bottles



5%

5%

Reduce or Offset
Carbon Footprint by

Total Facilities Management

AFTER 46 YEARS OF SERVICE EXCELLENCE, WE HAVE ESTABLISHED OURSELVES AS THE PREMIER INDEPENDENT TOTAL FACILITIES MANAGEMENT COMPANY IN THE UAE.



HARD SERVICES

- Hard FM
- Electrical System
- Mechanical and Plumbing Systems
- Ventilation and Air Conditioning Systems
- Civil and Building Fabric Works
- Carpentry, Painting, and Masonry Works
- LV/ MV System
- Lighting Control System
- Audio/ Visual & PA System
- Maintenance of Infrastructure
- CAFM & Help Desk Support
- Managing Agent Role for Specialised Services
- Remote Monitoring System
- Asset Management
- Health and Safety System (IMS)



SOFT SERVICES

- Internal and External Cleaning
- Façade and Glass Cleaning
- Office Boys and Girls
- Concierge and Receptionist
- Hygiene Cleaning
- Gardening and Landscaping
- Porters
- Trolley Management
- Staffing Services
- General Administration
- Pest Control
- Industrial Facilities Cleaning
- Managing Agent Role for Specialised Services



FARNEK

Sustainability Management

FARNEK'S HOLISTIC SUSTAINABILITY STRATEGY COVERS ALL ASPECTS OF ENERGY CONSERVATION, CARBON FOOTPRINT REDUCTION, WASTE MANAGEMENT, AND COMPLIANCE WITH GLOBAL STANDARDS FOR DEVELOPERS, BUILDING OWNERS, AND OPERATORS.



Farnek is an accredited ESCO, regulated by RSB and the Supervisory Bureau for Electricity and Water Sector, and approved by the Supreme Council of Energy. We offer comprehensive energy management and engineering solutions to meet your needs.

Introducing CO₂ Neutral Cleaning - a revolutionary cleaning system that evaluates the carbon emissions and impact of every step in the cleaning process, resulting in a precise carbon footprint assessment. By understanding your carbon footprint, you can reduce energy, water, and material consumption, cut costs, and showcase your facility's commitment to sustainability through innovative best practices. As the first of its kind in the FM industry, CO₂ Neutral Cleaning is leading the way towards a brighter, greener future.

Sustainability Is Part of Our DNA



Farnek is an accredited Green Globe auditor in the Middle East & Africa.

Green Globe is the renowned global certification and performance improvement program, designed exclusively for the hospitality industry.

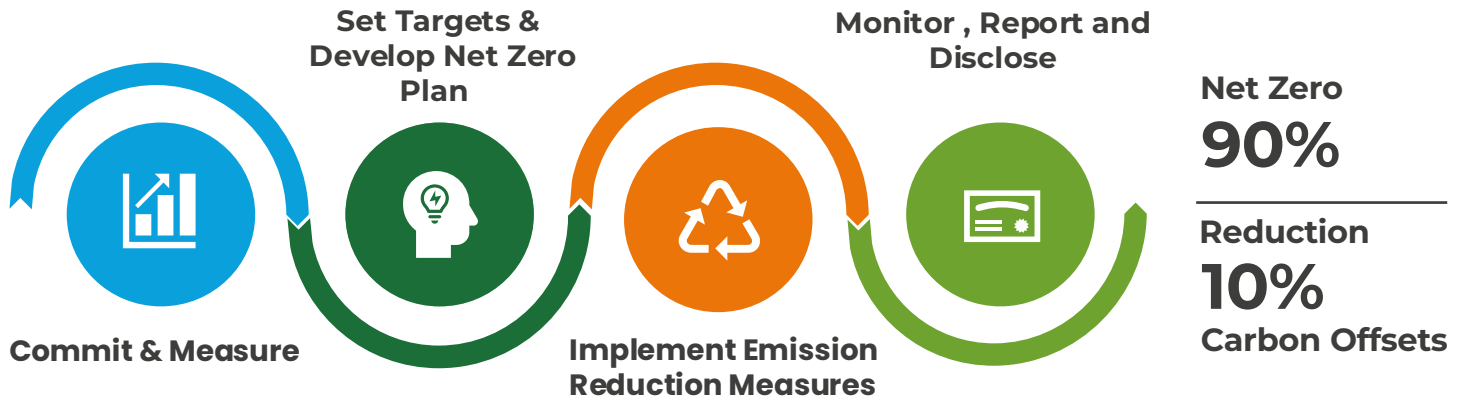
POWERTEK

Our state-of-the-art Energy Management Solution offers unparalleled visibility into your energy usage, providing you with deep insights into consumption trends and anomalies. With actionable insights and timely alerts, you can successfully reduce your energy consumption and achieve your sustainability goals and cut costs.

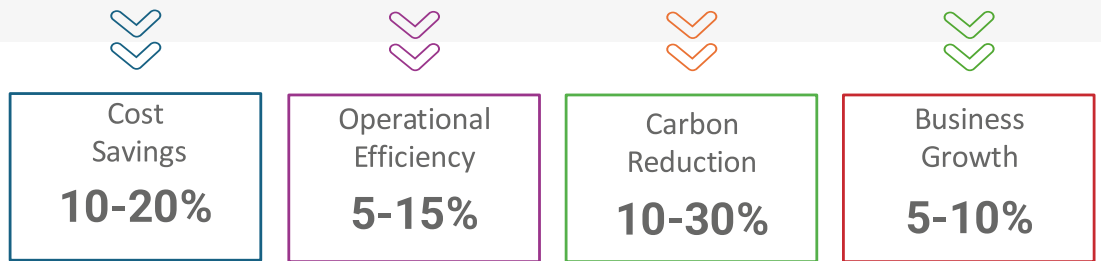
CARBONTEK

CarbonTek, is a cutting-edge online tool that calculates and analyzes your carbon footprint. With the ability to pinpoint emission hotspots, CarbonTek is perfect for any business, no matter the nature of your operation.

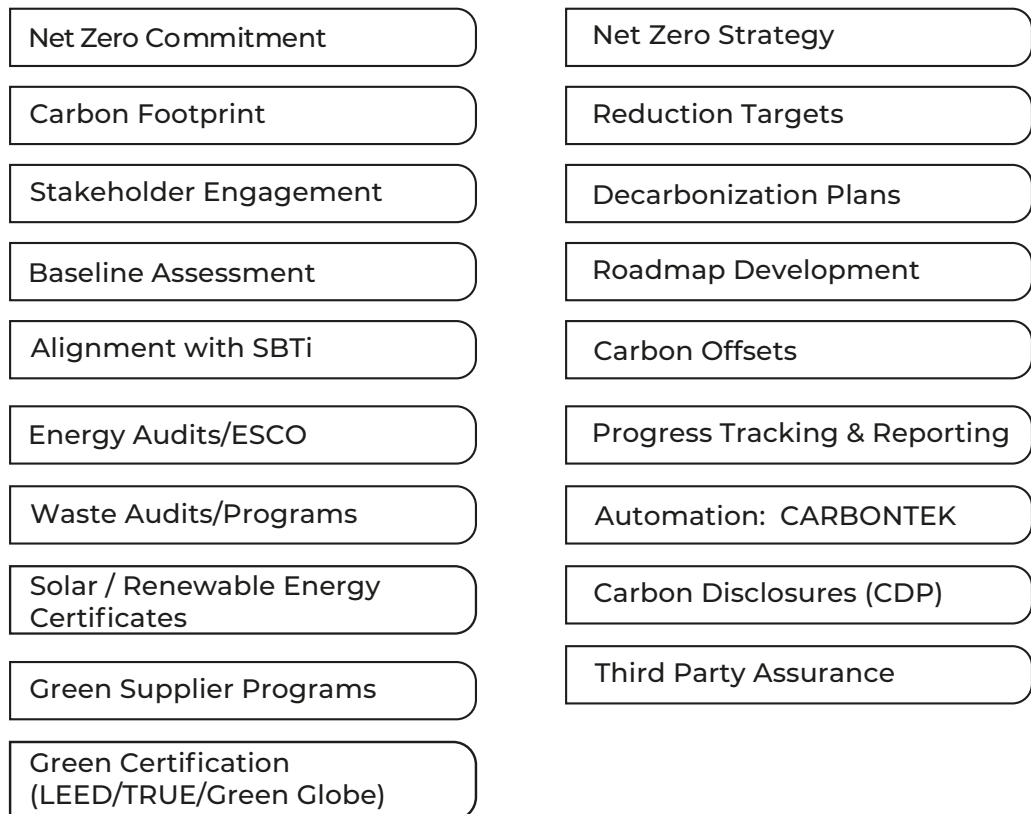
Path to Net Zero: Aligning with UAE 2050 Targets



Short Term Benefits



Farneke Net Zero Services: End - to - End Solutions for Organizational Transformation Toward Net Zero



Our Portfolio Snapshot

AVIATION



Emirates Group
Maintenance Services



Dubai Airport
Maintenance & Cleaning Services



Etihad Airways
Cleaning and Security Services



Execujet Mro
TFM Services

BANKING & FINANCE



RAK Bank
Cleaning Services



Sharjah Islamic Bank
Cleaning Services



Jonata Bank
Security Services

EDUCATION



Lycee Francais International School
Security Services



JESS School
Cleaning and Maintenance Services



Swiss International Scientific School
Maintenance Services



Abu Dhabi University
TFM Services



Dubai College
Security Services



Royal Grammar School Guildford
Security Services



School Of Knowledge
Security Services

GOVERNMENT



Dubai Police
TFM Services



Musanada
Maintenance Services



NAS Sports Complex
TFM Services



Ministry Of Economy
Cleaning Services



GCAA
Cleaning and Maintenance Services

HEALTHCARE



Saudi German Hospital
Security Services



Tatweer Healthcare
Security Services



Dr. Sulaiman Al Habib Hospital
Security Services

HOSPITALITY



Sonder
TFM Services



Anantara Hotel
Security Services



Priva Living Hotel
TFM Services



Pearl Jumeirah Hotel
Security Services



Kempinski Hotel
Security Services



Hilton Hotel
Hospitality Services



RTA
Sustainability



Millennium Hotel
Security Services



SOUK At Qaryat Al Beri
Cleaning Services



Swissotel
Security Services



SLS Hotel
Housekeeping & Stewards



Radisson Blu RAK
Housekeeping



ARAMEX Delivery
Security Services

PROPERTY MANAGEMENT



Sinyar
Cleaning Services



Core OA
TFM Services



Place Strata OA
TFM Services



Kaizen OA
TFM Services



Infinity Strata Management LLC
TFM Services



LOAMS
Security Services










PID OA
TFM Services




Solitaire OAM Services
TFM Services



REAL ESTATE

 <p>EMAAR</p> <p>EMAAR</p> <hr/> <p>TFM Services</p>	 <p>NAKHEEL</p> <p>Nakheel</p> <hr/> <p>Cleaning Services</p>	 <p>FAB PROPERTIES</p> <p>FAB Properties</p> <hr/> <p>Security Services</p>	 <p>Stallion Properties</p> <p>Stallion Properties</p> <hr/> <p>TFM Services</p>	 <p>Dubai International Real Estate</p> <p>Dubai International Real Estate</p> <hr/> <p>TFM Services</p>	 <p>JLL</p> <p>JLL</p> <hr/> <p>TFM Services</p>
 <p>First Gulf Properties</p> <p>First Gulf Properties</p> <hr/> <p>Maintenance Services</p>	 <p>Al Forsan Real Estate</p> <p>Al Forsan Real Estate</p> <hr/> <p>TFM Services</p>	 <p>MAG GROUP HOLDING</p> <p>MAG Group Holding</p> <hr/> <p>Cleaning & Security</p>	 <p>EMAAR HOSPITALITY</p> <p>EMAAR Hospitality</p> <hr/> <p>Hospitality Services</p>	 <p>The First Group</p> <p>The First Group</p> <hr/> <p>Housekeeping</p>	

CONSTRUCTION

 <p>Wade Adams Contracting LLC</p> <p>Wade Adams Contracting LLC</p> <hr/> <p>Security Services</p>	 <p>National Petroleum Construction Company</p> <p>National Petroleum Construction Company</p> <hr/> <p>Security Services</p>	 <p>Engineering Contracting Co. LLC</p> <p>Engineering Contracting Co. LLC</p> <hr/> <p>Security Services</p>	 <p>China Machinery Engineering Corporation</p> <p>China Machinery Engineering Corporation</p> <hr/> <p>Security Services</p>
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EXHIBITION AND TRADE CENTRE

 <p>Expo City</p> <p>Expo City</p> <hr/> <p>TFM Services</p>	 <p>Abu Dhabi Motorsports Management LLC</p> <p>Abu Dhabi Motorsports Management LLC</p> <hr/> <p>TFM Services</p>	 <p>Dubai World Trade Centre</p> <p>Dubai World Trade Centre</p> <hr/> <p>Hospitality Services</p>
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FOOD PROCESSING

 <p>Al Wafi Food Products Factory LLC (BRF)</p> <p>Al Wafi Food Products Factory LLC (BRF)</p> <hr/> <p>Security Services</p>

ENGINEERING

 <p>ENEC</p> <p>ENEC</p> <hr/> <p>Hard Services</p>	 <p>Etihad Engineering</p> <p>Etihad Engineering</p> <hr/> <p>TFM Services</p>
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TELECOMMUNICATIONS

 <p>DU Telecom</p> <p>DU Telecom</p> <hr/> <p>Cleaning Services</p>	 <p>Etisalat</p> <p>Etisalat</p> <hr/> <p>Sustainability</p>	 <p>Virgin Mobile</p> <p>Virgin Mobile</p> <hr/> <p>Partner</p>	 <p>Axiom Telecom</p> <p>Axiom Telecom</p> <hr/> <p>Maintenance Services</p>
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RETAIL

 <p>GMG Group</p> <p>GMG Group</p> <hr/> <p>Security Services</p>	 <p>Seddiqi & Sons</p> <p>Seddiqi & Sons</p> <hr/> <p>Security Services</p>	 <p>Souq Extra</p> <p>Souq Extra</p> <hr/> <p>TFM Services</p>
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SPORTS CLUBS

 <p>Al Jazira Sports and Cultural Club</p> <p>Al Jazira Sports and Cultural Club</p> <hr/> <p>Cleaning Services</p>
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OIL AND GAS

 <p>ENOC</p> <p>ENOC</p> <hr/> <p>Cleaning and Maintenance Services</p>	 <p>ESCO</p> <p>ESCO</p> <hr/> <p>Partner</p>
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Security Services

WHAT DO WE OFFER?

We work closely with you and your teams to understand your immediate security needs including threats and challenges, as well as future potential issues. We design state-of-the-art infrastructure, supported by highly qualified personnel to ensure the long-term security and safety of your company.

CERTIFIED & HIGHLY TRAINED SECURITY GUARDS FROM NSI?

- ⊕ **Manned Guarding**
- ⊕ **CCTV Operators**
- ⊕ **Patrolling Solutions**
- ⊕ **Concierge**
- ⊕ **Traffic Marshal**
- ⊕ **Lifeguards**
- ⊕ **Gym Attendants**
- ⊕ **Event Security**
- ⊕ **Event Steward**
- ⊕ **First Aid Officers**
- ⊕ **Close Protection**
- ⊕ **Money and Valuables Transport**

Our vision is to establish a competent and regulated private security industry that can serve as a valuable asset to the nation. Through our efforts, we aim to diminish crime, promote law & order, and alleviate the fear of crime in our society. We've got your back!



SMART WATCH TECHNOLOGY

Our hi-tech control room operates 24/7, providing round-the-clock monitoring and response to emergencies across multiple buildings and sites simultaneously. Our highly trained operators are in constant radio contact with patrol staff and have direct access to the police and other emergency services. In addition to monitoring CCTV cameras via remote wireless and broadband transmission, our control room also responds to out-of-hours calls. Rest assured, we maintain a seamless, reliable, and efficient security service to protect your assets.

SMART TECHNOLOGY

RESOURCES REAL TIME DATA FOR PLANNING & PRODUCTIVITY

SMART APP

A DEDICATED APP DESIGNED TO MANAGE SMART WATCH

Hitches & Glitches

**HOME MAINTENANCE
COMPANY**



In 2014, Hitches & Glitches joined the Farnek Group of companies and has since become one of the UAE's largest independent maintenance companies for homes and small businesses. With a commitment to reliability, quality workmanship, and affordability, Hitches & Glitches began 15 years ago with just one vehicle and five technicians. Today, we operate a fleet of over 75 vehicles and have a team of more than 265 highly trained professionals, serving over 10,000 satisfied customers across the country.

We also offer a growing range of smart home and lifestyle products, including Wi-Fi installations, remote monitoring sensors, and home security gadgets. Contact us now and experience the Hitches & Glitches difference.

How can we help you?

WhatsApp us on **056 388 2233**



H&G Services

Maintenance Services



Annual Maintenance



AC Servicing



AC Coil Cleaning



Handyman



Electrical



AC Repair



Home Appliance Installation



Plumbing



Move In/ Move Out



Carpentry



Painting



Masonry



Fit Out & Refurbishments

Cleaning Services



Water Tank Cleaning



Pipeline Disinfection



HVAC System



DUCT Cleaning



Deep Cleaning



External & Internal Window Cleaning



Carpet & Upholstery Cleaning



Mold Remediation



Laundry Duct Cleaning



Indoor Air Quality



Data Centre Cleaning



Car Park Cleaning



Drain Line Cleaning



Post Construction Cleaning



Drain Line Jetting



Swimming Pool Cleaning and Maintenance



Landscaping



Façade cleaning

Inspection & Testing



Inspection and testing



Duct Inspection Services



Mold Inspection



Duct Leakage Pressure Testing



Thermal Imaging



Water Testing

STREAMLINE YOUR HOME MAINTENANCE WITH HITCHES & GLITCHES' REVOLUTIONARY TRACKING APP!

Manage your home maintenance requests with ease! Our new app lets you track the entire service process from initial request to job completion. Follow our technicians' progress in real-time using Google Maps - ensuring your home is always in safe hands. We're only one step away!

Download H&G app today



800-FARNEK (327635)

Specialist Services

Discover the specialised cleaning services of H&G, including air duct cleaning, indoor air quality testing, kitchen exhaust, water tank cleaning, and pipeline disinfection. Experience our expertise in residential, commercial, and industrial, with over 32 different types of services offered by our specialised cleaning department. Our technicians are highly trained, certified by local authorities, and comply with global industry associations to provide the highest quality in health, safety, and environmental standards.

Our workforce combines experience with sound technical ability, for every project. We also provide special services including data centre cleaning, drain line cleaning, and post-construction cleaning.



The graphic features a large black outline of a wrench on the left, containing the H&G logo and the text 'HITCHES & GLITCHES'. To the right is an orange outline of a house. Inside the house outline, the text 'QUALITY HOME MAINTENANCE' is displayed above a grid of nine maintenance-related icons (plumbing, electrical, tools, etc.). Below the icons, the text 'Call 800 42634 (24/7 Helpline)' and the website 'www.hitchesglitches.com' are provided.

H&G
HITCHES & GLITCHES

QUALITY HOME MAINTENANCE

Call **800 42634**
(24/7 Helpline)

www.hitchesglitches.com

H&G has all relevant local certifications including Dubai Municipality, Dubai Police, RTA, Emirates Health Services, and Trakhees/ EHS. Additionally, our company is internationally certified for HVAC system cleaning and mold remediation to the ACR 2013 standards by NADCA. We also adhere to NFPA and ASHRAE standards for the installation, inspection, and remedial work for systems, ensuring the utmost quality & safety for our customers.



Quality Kitchen Maintenance Services



ENHANCE YOUR KITCHEN EQUIPMENT LIFE WITH OUR PREVENTIVE MAINTENANCE SERVICES

Annual Maintenance

Call Out

Manpower Supply

Preventive Maintenance

Repair and Maintenance

Kitchen Exhaust Cleaning

800-FARNEK (327635)



INTEGRATING PEOPLE, PROCESSES, AND BUILDINGS THROUGH INTELLIGENT AND CONNECTED PLATFORMS.

HITEK technology was established by FARNEK's leading industry experts with a remarkable 44-year background in technical expertise and operational experience in facilities management, hospitality, and technology infrastructure. We offer a wide range of intelligent applications seamlessly combining people, processes, and technology to empower our clients with digital, business, and technological transformations. As the digital world progresses at an unprecedented pace, HITEK dedicates itself to developing highly advanced connected, automated, and intelligent solutions for resource-intensive industries. Our goal is to complement leaner and sustainable operational processes, thereby improving productivity, reducing energy consumption and costs.

CAFMEK



Facilities, Contract, Location, Asset, SLA, KPI and Office Management SaaS application

BMSTEK



Building Management System with ability to monitor, control, connect or retrofit any building with brand of asset

POWERTEK



Energy Management Solution with manual or digital data from IoT enabled BMS producing automated benchmarked energy consumption dashboard with carbon footprint

CARBONTEK



Carbon Footprint Calculation Tool to support businesses developing their Net Zero strategy

IoTTEK



Remote Monitoring Solution with ability to monitor energy, asset and space performance

FLEETEK



Maintain fleet asset record, along with CAPEX & OPEX, tracking and scheduling the rota, with IoT to see fleet usage

SAFETEK



Productive digital audit and automated reporting with HSEQ App

BIOMETRICS

(Facial Recognition system)





TRACKTEK

Health Monitoring and Communication Tool for your employees



WASHROOMTEK

IoT based solution, providing location performance and management along with end user satisfaction



FlexiGuest

Hospitality Management System with mobility solution for Customer and Backend Operations integrated with booking engines



PARKTEK

Smart parking solution



EYETEK

AI Based Video Surveillance Solution for Security



MyBuddy

Ability to Communicate and Train to your workforce using multilingual solution, connecting them to HR with AI Chatbot



24/7 COMMAND ROOM

Monitors, Controls and Facilitates Smart Building Automation



CLEANING ON DEMAND (COD)



WASTETEK





TRENDZ*

FARNEK'S HOSPITALITY OFFERING IS TRANSFORMING THE UAE MARKET WITH A STRONG EMPHASIS ON INNOVATIVE TECHNOLOGY AND SUSTAINABILITY.

WITH A COMPREHENSIVE RANGE OF SERVICES, OUR PROPOSITION IS COMPELLING, UNRIVALLED AND MAXIMISES THE HOSPITALITY EXPERIENCE.

At Farnek, our skilled team boasts the technical expertise and professionalism required to tackle any obstacles within the hospitality industry. From outsourced facility management and manpower services, to specialized cleaning, housekeeping, and guest relations, we offer tailored, cost-efficient, and effective solutions to help hoteliers and restaurateurs overcome the challenges of today's market. Our bespoke assistance ensures that your operation runs smoothly, leaving you free to focus on what matters most: providing an exceptional experience for your guests.





REINVENTING THE GUEST JOURNEY

Introducing Trendz - a fresh & dynamic brand developed by Farnek Hotel Management. Our innovative hotel solutions go beyond traditional outsourced FM and manpower services. We now offer an all-encompassing hospitality package, complete with superior management consultancy, comprehensive reservations and sales, and creative marketing and PR services. Discover how Trendz can elevate your hospitality business today.

OUR HOSPITALITY SERVICES

TRENDZ

Hotel Management

Housekeeping, engineering, and security services

Front Office

Reservations

Property Operations Maintenance & Energy Consultancy (POMEC)

Stewarding

Hotel Optimizer

SECURITY SERVICES (Page 20)

SUSTAINABILITY (Page 16)

TECHNOLOGY (Page 27-28)

SPECIALISED SERVICES (Page 25)

Our People

WE CARE

At Farnek, our people always come first. As a service industry leader, we are dedicated to ensuring the welfare and well-being of our staff. That's why we offer a variety of recreational facilities, including a fitness centre, time-out rooms, and organised team sports and social gatherings. In addition to our in-house training and career centres, Farnek also has a Happiness Society and hosts annual staff events, Sportsfests, and Go Green campaigns.

We take digital learning seriously, which is why we've partnered with Huawei to deliver high-speed internet at Farnek Village, our employee accommodation centre. To make the learning experience as seamless as possible, we've integrated Farnek Buddy with our Learning Management System and Human Resources Management System.

With Farnek Buddy, our staff can stay on top of their training and development needs. Trainers can push content directly to employees, who will receive chat-like notifications indicating timings for training sessions. Staff can also search for specific courses and choose from a list of available options. Plus, quizzes and tests can be conducted in a chat interface, and Farnek can conduct happiness surveys and manage HR tasks.



OUR TRAINING

OUR STATE-OF-THE-ART TRAINING CENTRE AT FARNEK VILLAGE



10

Trainers



20

Different Languages

Farnek training team consists of 10 trainers speaking more than 20 different languages and all trained and certified by BICSc in commercial cleaning, Hospitality and Health-care sectors





Contact us now



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